

Mashael Mohammed Jibran Shahwan

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Professional Summary

A passionate and detail-oriented Tourism Guidance graduate with strong communication skills and a natural ability to connect with people. Skilled in customer service, sales, and providing high-quality support in dynamic and fast-paced environments. Eager to contribute to a forward-thinking organization that values cultural awareness, teamwork, and professional growth.

Work Experience

Sales Representative

[Company Name] — [Location]

[Start Date] – Present

- Assisted customers by identifying needs and providing tailored product recommendations.
- Maintained a high level of customer satisfaction and built long-term client relationships.
- Achieved sales targets and contributed to team goals in a competitive retail environment.

Education

King Abdulaziz University

Bachelor's Degree in Tourism Guidance

Graduation Year: 2024

Skills

- Excellent interpersonal and communication skills
- Strong knowledge of Saudi Arabian culture and tourism sites
- Problem-solving and conflict resolution
- Customer service and client engagement
- Adaptability and teamwork under pressure

- Time management and organizational skills
- Fluent in Arabic; good command of English

Languages

- Arabic (Native)
- English (Intermediate – Good communication and understanding)

Additional Highlights

- Passionate about travel, cultural exchange, and promoting tourism in Saudi Arabia
- Quick learner with a proactive and positive mindset
- Open to relocation and flexible working hours